

# **Out of hours service in Ghent**

current situation and options for the  
future

Dr Van De Velde Bart  
Dr Lobbestael Janique

# Situation 05/2017

- There are 3 GP posts spread over Ghent
- Big difference between the organisation in the city of Ghent and the surrounding area
- Big difference between the organisation during the week and during the weekend
- Large percentage of GP's is over 60 years
- Young GP's choose to work in an area where GP posts exist

# Out of hours service: current situation

- (Too many) emergency departments that lead to dispersion of the available budget and expertise
- +
- GP post open during the weekend
- => many patients prefer going to the ED while they could have been treated appropriately by a GP

# Out of hours service: options for the future

24/7 GP post on hospital sites

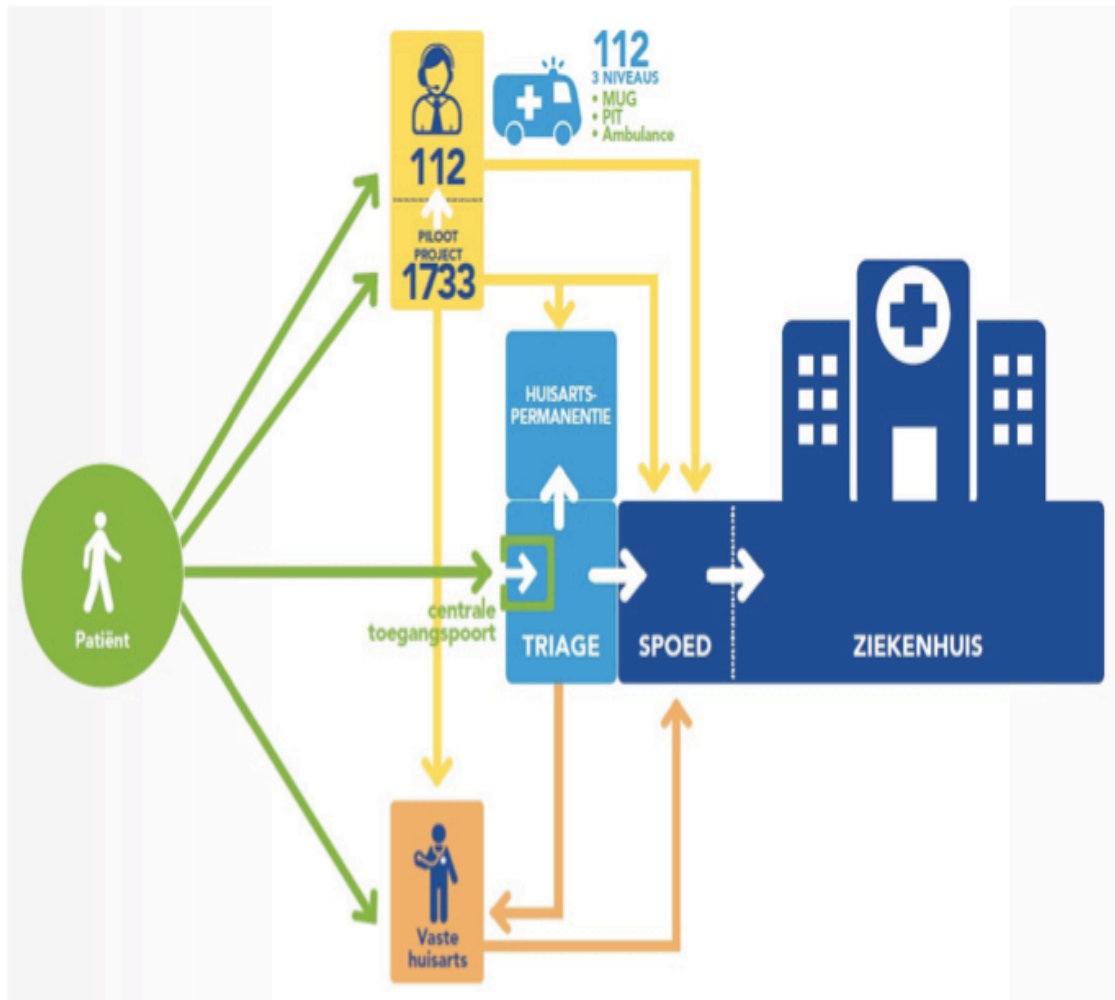
emergency department and GP post on one location

+

telephone triage

# 1733

## ■ ORGANISATIE VAN ONGEPLANE ACUTE ZORG



# Options for the future...and lots of discussion

- Untill now the gouvernement fails to agree...
- Points of discussion: finances, differences between the french speaking part and the flemish speaking part of the country
- Complexity of the reorganisation ( funding of the hospitals, organisation of primary care in the whole, ...)

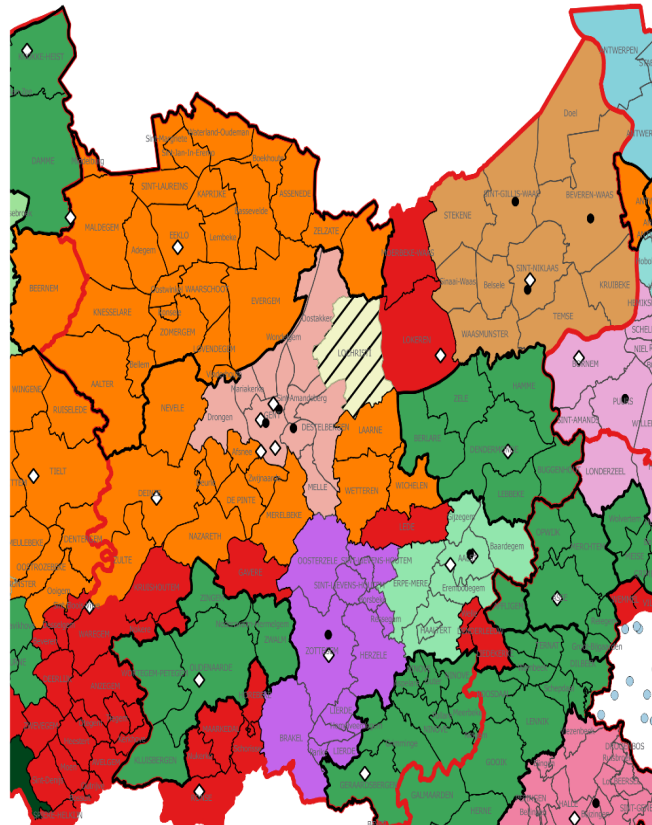
# charter

- There is a charter ( since 10/2016 ) between HVG and 4 hospitals in Ghent to work together in order to optimise the organisation of the out of hours service in the near future.
- The main actors in Ghent have the intention to organise the out of hours service in a good collaboration with the existing hospitals and GP's

# Location

## Legenda

- Locatie wachtposten
- ◇ Spoeddiensten Vlaanderen
- Spoeddiensten Brussel
- ▭ Provinciegrenzen
- Exploratieve gesprekken
- ▨ geen info
- Informatie gevraagd/geen akkoord in kring
- Project in ontwikkeling
- Tegen

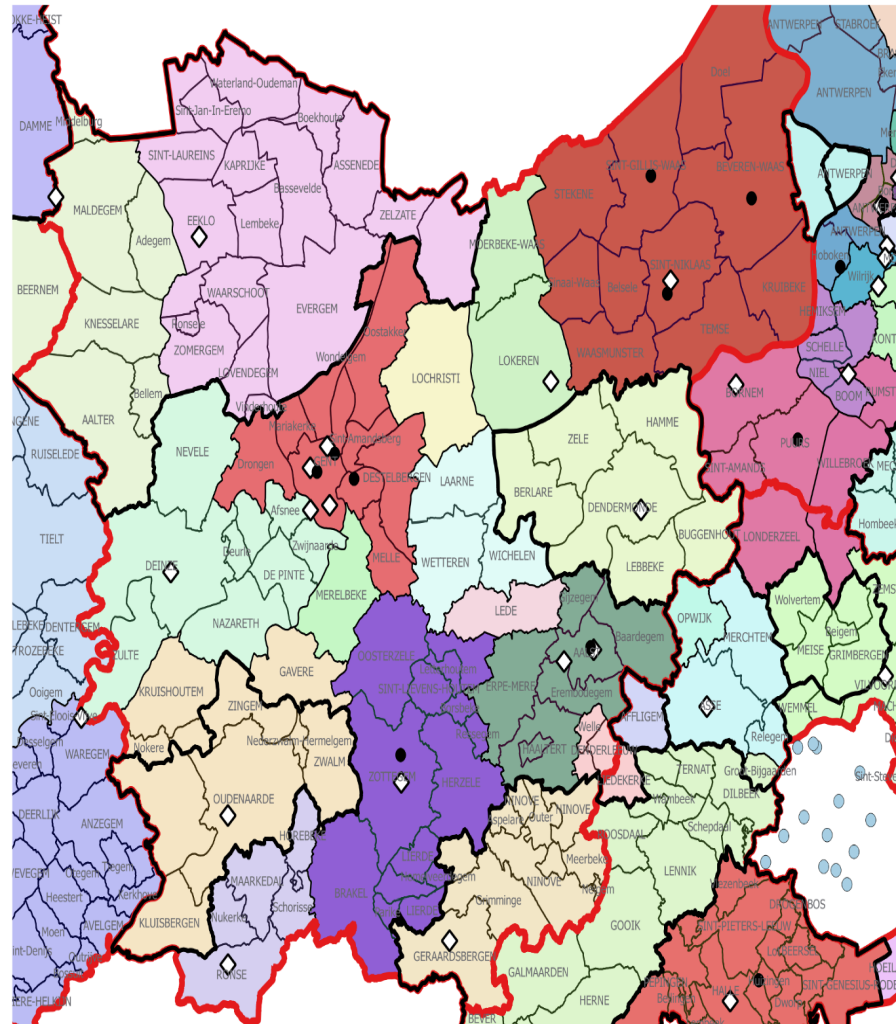




# Situation 2016

## Legenda

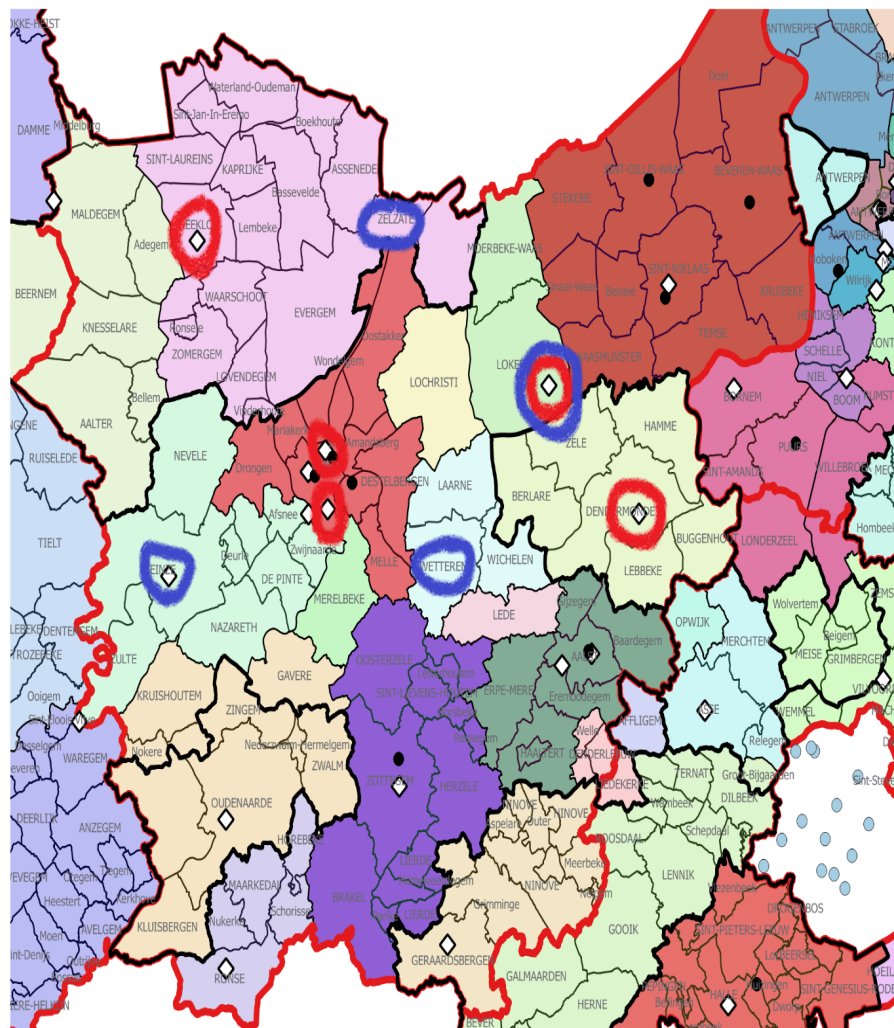
- Locaties wachtposten
- ◇ Locaties Spoeddiensten
- Spoeddiensten Brussel
- ▭ Provinciegrenzen
- ▭ Mogelijke wachtpostregio
- WP Aalst
- WP Gent
- WP Panacea
- WP Waasland



# Dream model 2018

## Legenda

- Locaties wachtposten
- ◇ Locaties Spoeddiensten
- Spoeddiensten Brussel
- ▭ Provinciegrenzen
- ▭ Mogelijke wachtpostregio
- WP Aalst
- WP Gent
- WP Panacea
- WP Waasland



# KCE report

- [https://kce.fgov.be/sites/default/files/page\\_documents/KCE 263 P Organisation and payment of emergency care services.pdf](https://kce.fgov.be/sites/default/files/page_documents/KCE_263_P_Organisation_and_payment_of_emergency_care_services.pdf)
- <https://kce.fgov.be/fr/publication/report/organisation-et-financement-des-services-d%E2%80%99urgence-en-belgique-situation-actuelle#.WRV7ImmLS1s>